

Refunds and Returns Policy

At Dashbaby we pride ourselves on customer service, and we want you to be 100% happy with your purchase of one of our Dash products.

Dash Travel nappy wipe containers and baby wraps may be returned within 14 days of receipt, as long as they have not been used. A returns authorization number (RA#) is required for all returns and may be obtained from our customer service department by emailing info@dashbaby.com.au or phoning +61754711363.

All merchandise must be returned within 14 days of the issuance of the RA# at which time the RA# expires.

Dashbaby reserves the right to return to the customer any Dash product without a valid RA# or with visible usage.

Returns can be mailed to:

PO Box 134

Noosaville

Qld 4566

We will notify you of your credit via email once we've received and processed the returned item. Refunds are made in the same form of payment originally used for purchase, within 7 to 14 business days of receiving your return.

If your return is not due to our error, we will deduct the postage and handling fees from your refund.

For any further questions or concerns please contact our customer service department.